

The power supply cable has multiple 5v and ground connections. Typically the 5v is red and ground is black and the third color, yellow or orange, is 12v I would check the power supply voltages and connections (see below) then check the LCD screen connector.

First, power down the machine then remove the back of the touch screen cabinet. Then unplug the data and power cables to the floppy drive and remove the three mounting screws. (See first photo)



Next, swing the floppy up from the bottom. To do this, you will have to move it left slightly to get it out of the access door hole. (Be care of the CPU power plug in the notch behind the floppy) The serial cable is still attached at this point so you can't remove the floppy drive.



You can check the soldered connection on the short serial cable and make sure it hasn't come unplugged.